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(Other)

Top Skills

Mockups
Figma (Software)
Adobe Photoshop

Certifications

IT Support Fundamentals

Ivy Jepkirui

IT Support|Technology Operations|Software Developer|Quality Assurance Engineer|Data Analyst|Dev Ops|Software Engineer
Nairobi County, Kenya

Summary

Experienced IT Support Specialist and Software Developer with a strong background in Quality Assurance (QA). Demonstrated success in providing technical support, developing software solutions, and ensuring product quality across diverse industries. Proficient in troubleshooting, problem-solving, and maintaining IT infrastructure. Skilled in programming languages and software testing methodologies. Committed to delivering exceptional customer service and optimizing operational efficiency. Seeking opportunities to leverage combined expertise in IT support, software development, and QA to contribute to innovative projects and drive organizational success.

Experience

SunCulture

2 years 4 months

Tech operations Associate

September 2024 - Present (1 year)

Nairobi County, Kenya

Information Technology Associate

May 2023 - August 2024 (1 year 4 months)

Nairobi County, Kenya

Eastern Produce Kenya Limited

Attachee

September 2020 - December 2020 (4 months)

National Hospital Insurance Fund

Attache

September 2012 - October 2014 (2 years 2 months)

Education

Multimedia University of Kenya

Bachelor's degree, Computer Technology/Computer Systems
Technology · (2018 - 2022)